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**CDK.COM**

Dear Valued Customers,

On behalf of the entire team at CDK, I want to extend my gratitude for your patience as we continue to restore our systems as quickly as possible.

Over the past several days, I have spoken to and exchanged countless emails and texts with many dealers, OEMs, and partners. I have never in my life been so humbled and grateful for the offers of assistance, advice and shared compassion to get through this together for the benefit of the industry.

Similarly, as I write this, I am witnessing the heroism of each of you and your dealership team members doing whatever it takes to serve your customers. Just another reminder that the automotive industry is incredibly resilient.

We understand and share the urgency for you to get back to business as usual. I want you to know that the CDK team, along with many amazing third-party experts, are committed to rise to the challenge. We know that means doing whatever it takes. I am witnessing it from our customers, employees and partners.

We are now in the restoration process and, as you've seen in our daily updates, we've started to bring many dealers live on the core DMS and are actively working to bring all applications live including our CRM and Service solutions.

It is absolutely clear that CDK employees are so committed to you and our industry, and I am so proud to lead the team of employees we have. I would not trade them for any other team in any other company or industry.

More than that, I am forever thankful for our enduring partnerships with all of you, and I greatly value the trust the industry puts in our company and the people who represent CDK every day. I will be in touch soon but, until then, we are heads-down and focused on bringing you back to business as usual.

Thank you,

Brian MacDonald